

Your rights & responsibilities

DISABILITY SPORT
& RECREATION



- Our vision:** A community where there is access and equity for all
- Our mission:** To provide and promote positive health outcomes for Victorians with disability through participation in sport and recreation
- Our values:** Access, Respect, and Equity

Disability Sport & Recreation aims to provide the best possible service to our members and the community. We can work together when we recognise each other's unique experience, listen to each other and respect each other's views.

At Disability Sport & Recreation we:

- Speak** to each other with respect and honesty
- Listen** to each other's opinions
- Treat** each other without prejudice, and with consideration for cultural diversity
- Respect** each other's time and space

As a member of Disability Sport & Recreation, you have the right to:

- Respect** Your culture, beliefs, values and personal characteristics will be respected.
- Privacy** Your membership records will be confidential and you have a say in what happens to the information about you that we keep as part of your membership. You have the right to access your records and can do so by contacting the General Manager.
- Comment** You can comment or complain about our service and your concerns will be dealt with properly and promptly.
- Safety** You have the right to be safe from harm when participating our activities and when interacting with our staff and volunteers.
- Participation** You can be involved in any activity that you feel meets your unique interests and abilities, completely at your choice, without fear of exclusion or marginalisation.
- Communication** You have a right to receive information in a way that you can clearly understand and you can ask questions either directly or through an interpreter or advocate.

As a member of Disability Sport & Recreation you can expect to receive equitable, individual and respectful advice, support, information and recommendations. We will actively seek to provide you with suitable and relevant information in a timely manner and we will always respond to your enquiries in a timely fashion.

You have a responsibility to:

- Treat** others with consideration and respect
- Ensure** that in exercising your rights, you do not restrict the rights of others
- Ensure** that your actions do not threaten or harm others